



AHA Solutions
An American Hospital Association Company™

Signature Learning Series™

You are cordially invited to join your peers at the:

WORKFORCE ROUNDTABLE: “MUST DO” STRATEGIES IN AN ERA OF ACCOUNTABLE CARE

Thursday, August 11, 8:30am – 2:00pm

Hotel Allegro, 171 W. Randolph, Chicago, IL

Cosponsored by



AMERICAN SOCIETY FOR HEALTHCARE
HUMAN RESOURCES ADMINISTRATION
OF THE AMERICAN HOSPITAL ASSOCIATION

WORKFORCE ROUNDTABLE: “MUST DO” STRATEGIES IN AN ERA OF ACCOUNTABLE CARE

ROUNDTABLE OVERVIEW

We invite you to network with your peers to discuss the talent implications of health care reform, including the employee engagement strategies and models of physician leadership programs that are required to support cultural transformation. Addressing these challenges takes a holistic, multidisciplinary approach. This event provides fresh ideas and new tactics from experts across the field—hospital leaders, solutions provider, author—for prospering in an era of accountable care.

HIGHLIGHTS

From where the current culture of the health care workforce is headed to the shift in hiring and managing talent to fully engaging physicians and employees, you will leave with best practices, proven strategies for improvement and invaluable relationships. This roundtable provides insight and information on:

- Cultural shift necessary for health care organizations to accommodate critical issues, emerging trends and assimilation of Millennials
- Identification of the interpersonal skills (not just technical skills) required of successful talent, including the competencies for physicians, executives, nurses and professionals
- Changes in the way people will be managed in a health care setting
- Developing and engaging physicians in successful leadership programs
- Using employee engagement survey data to assist in aligning recruitment and retention strategies

WHO SHOULD ATTEND

- Vice Presidents, Human Resources
- Directors, Human Resources
- Directors, Talent Management
- Chief Nursing Officers
- Chief Human Resources Officers

REGISTER TO RESERVE YOUR SPOT

To maintain intimate roundtable discussions, space is limited. Registration is required, but there is no fee to attend. **Please RSVP by August 4** by contacting Sarah Reusch at **312.895.2540** or sreusch@aha.org.

AGENDA

Thursday, August 11, 2011

- 7:30–8:15 AM REGISTRATION AND BREAKFAST
- 8:30 AM WELCOME AND OPENING COMMENTS FROM THE
AMERICAN HOSPITAL ASSOCIATION
Christy Fox, AHA Solutions, Inc.
- 8:45 AM WORKFORCE AND THE WORKPLACE—
AN UNDERSTANDING OF THE CULTURE IN YOUR HOSPITAL
Stephanie Drake, Executive Director of ASHHRA
Bob Walters, SPHR, Corporate Director–HR Operations,
Health First, Inc.
- 9:15 AM HEALTHCARE’S TALENT GAME CHANGER:
THE TALENT IMPLICATIONS OF REFORM
Debra Walker, VP Healthcare Practice, DDI
- 10:30 AM HELPING PHYSICIANS BECOME LEADERS OF CHANGE
Laura Avakian, Consultant and Author
- 11:15 AM THE EMPLOYEE ENGAGEMENT EXPEDITION:
AN ORGANIZATION’S JOURNEY IN EXPLORING OPPORTUNITIES
TO PRODUCE POSITIVE CHANGE
Vincenza Giannini, RN, MSN, Director, Nurse Recruitment,
NorthShore University HealthSystem
- 12:30 PM LUNCHEON & NETWORKING
- 2:00 PM ADJOURN



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*This invitation-only education program is sponsored by AHA Solutions Inc.
and is offered at no charge to hospital executives.*

ABOUT AHA SOLUTIONS, INC.

A subsidiary of the American Hospital Association (AHA), AHA Solutions is actively focused on improving the operational performance of our nation's hospitals and providing field leadership, education and research. We engage with hospital leaders to understand their most pressing operational issues, research high-value products and services that address their most critical challenges and award the exclusive AHA endorsement. We co-founded the National Healthcare Career Network (NHCN), connecting health care employers with highly qualified, health care focused candidates and supporting career development. And through Healthcare MarketMPact, we provide education and strategic consulting services to ensure that innovative and emerging products are informed and impactful to hospitals' operational performance. We're AHA Solutions... We know hospitals.™



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